Introduction to Entity Search

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Topics

- 1. Information Integration
- 2. Web Information Retrieval
- 3. Entity Search
- 4. Web Usage
- 5. Collaborative Web
- 6. Web Archiving
- 7. Medical Social Web

Outline

- From documents to entities
- Different Entity Search tasks
 - Entity Identification
 - Okkam
 - Expert Finding
 - In a company
 - Entity Ranking
 - In Wikipedia
 - On the Web
- Selected Papers

Entity Search

• Lecture 1: Entities

• Lecture 2: Search

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IR System Architecture



From Documents to Entities

• Document Search



From Documents to Entities

• Entity Search



A taxonomy of Entity Search tasks



Entity Identification

An open and global service which can be used within existing applications to support the creators/editors of semantic web content to (re)use the same globally unique URI for **referring to the same entity in a systematic way**.



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Expert Finding

- Scenario:
 - Executives need to create a team for a new project: find staff with the right expertise
 - Someone needs to solve a problem
- Goal:
 - Use the digital content available in the enterprise
 - Create a ranking of people who are experts in the given topic

Evidence of Expertise

- Email or bulletin board messages
- Corporate communications
- Shared folders in file system
- Resumes and homepages
- Employee database
- Email flow
- Bibliographic information
- Software library usage
- Search and publication history
- Project time charges



See also bibliography on TREC-ENT wiki:

http://www.ins.cwi.nl/projects/trec-ent/wiki/index.php/Bibliography

Two Basic Approaches

Who should I ask about the copyright forms?

 Document-based: rank docs, extract experts



Document-based Expert Finding

- Find and score documents about the topic
 - Title about topic
 - Abstract about topic
- Aggregate scores for each distinct author

Two Basic Approaches

Who should I ask about the copyright forms?

 Document-based: rank docs, extract experts



 Candidate-based: rank candidate profiles



Additional Techniques Research Systems

- Combine the two basic approaches
- Estimate the quality of the evidence
- Use of collection/structural knowledge
 - Treat emails different from documents
 - Treat email's subject/sender/receiver different from body
 - Locate homepages
- Use social network extracted from coauthorship or email lists

See also TREC proceedings 2005-2007

Key Requirements

- Identify experts via self-nomination and/or automated analysis of expert communications, publications, and activities
- **Classify** the type and level of expertise of individuals and communities
- Validate the breadth and depth of expertise of an individual
- **Recommend** experts, including the ability to rank order experts on multiple dimensions including skills, experience, certification and reputation

Evaluating Expert Finding Systems

- TREC Enterprise track 2005-2008
 - <u>http://www.ins.cwi.nl/projects/trec-ent/</u>
- Standard test collection using
 - W3C website
 - CSIRO website
- Queries and manual relevance judgements
- Evaluation measures to compare systems

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Ranking...

- People
- Actors
- ... Car companies

[i.e., insert your fav entity type here]

Entity Ranking!!!

Examples of *Entities* in Wikipedia

- Art museums and galleries
- Countries
- Famous people
- Monarchs of the British Isles
- Artists
- Magicians

Example Entity Ranking Scenarios

- Impressionist art museums in Holland
- Countries with the Euro currency
- German car manufacturers
- Artists related to Pablo Picasso
- Countries involved in WWI
- Actors who played Hamlet
- English monarchs who married French women

Many examples on http://www.ins.cwi.nl/projects/inex-xer/topics/

Entity Ranking

- Topical query Q
- Entity (result) type T_x
- A list of entity instances Xs

- An entity is represented by its Wikipedia page
- Systems employ categories, structure, links

Tasks

Entity Ranking (ER)
Given Q and T, provide Xs

- List Completion (LC)
 - Given Q and Xs[1..m]
 - Return Xs[m+1..N]

Topic 60

Title olympic classes dinghy sailing

Entities <u>470 (dinghy)</u> (#816578) <u>49er (dinghy)</u> (#1006535) <u>Europe (dinghy)</u> (#855087)

Categories

dinghies (#30308)

Description

The user wants the dinghy classes that are or have been olympic classes, such as Europe and 470.

Narrative

The expected answers are the olympic dinghy classes, both historic and current. Examples include Europe and 470.



Formal Model for Entity Ranking

– Indexing

- Entities
- Data Sources

"Alexandre Pato" ID: ap12dH5a (born in; 1989) (playing with; acm15hDJ)



Formal Model for Entity Ranking



- Searching
 - Users' Information Need
 - Entity Ranking System

Wikipedia

- Encyclopedia
 - multilingual, Web-based, free-content, openlyeditable: errors are promptly corrected
- Articles:
 - balanced, neutral, and encyclopedic, containing notable verifiable knowledge
- Categories / sub-categories
- Links, anchor text (Germany -> Albert Einstein)

Approaches to ES in Wikipedia

- Exploit and refine the category structure
 - Wordnet to find entity types (e.g., a professor is a person)
- Extend the query
 - Synonyms and related words (Wordnet synsets)
- Exploit the link structure
 - Links in Wikipedia are usually entities
 - Search Keywords also in anchor text of outLinks

YAGO



- Suchanek et al. 2007
- Highly accurate ontology (>95%)
- Extracted from Wikipedia +
 WordNet
- Provides semantic concepts
 describing Wikipedia entities

Category Based Search

- Query expansion by modifying category information
 - Subcategories
 - Extracted from Wikipedia
 - "Children" Categories
 - Filtered using the YAGO subClassOf relation
 - "Sibling" Categories
 - Extracted from Wikipedia
 - Having with the same YAGO type

Subcategories



"Children" Categories



"Sibling" Categories



Evaluating ES in Wikipedia

- INEX Entity (XER) track 2007-2009
 - <u>http://www.inex.otago.ac.nz/tracks/entity-ranking/entity-ranking.asp</u>
- Standard test collection using
 - Wikipedia dump from 2006
 - Wikipedia dump from 2009 + extracted entities and types from Wordnet
- Queries and manual relevance judgements
- Evaluation measures to compare sytems

Ranking Entities on the Web

- TREC Entity Track 2009-2010
 - 50M web pages (including Wikipedia)
 - Find related entities (return homepages)

```
<query>
<num>7</num>
<entity_name>Boeing 747</entity_name>
<entity_URL>clueweb09-en0005-75-02292</entity_URL>
<target_entity>organization</target_entity>
<narrative>Airlines that currently use
Boeing 747 planes.</narrative>
</query>
```

Ranking Entities on the Web

- Approaches
 - Use Wikipedia (and infoboxes) as background info
 - Extract entities from tables and lists
 - Find the homepage given the entity name (see ENS)
 - Barack Obama -> <u>www.barackobama.com</u>
- In 2010: 1 billion web pages

Time-Aware Entity Retrieval

- In some cases the time dimension is available
 - News collections
 - Blog postings
- An Entity Search system can exploit the past to find relevant entities

Time-Aware Entity Retrieval



WASHINGTON (AP) -- ``Peanuts'' creator <u>Charles Schulz</u> was remembered today as a genius who touched the lives of millions of Americans as the House adopted a resolution to award him a <u>Congressional Gold Medal</u>.

The 77-year-old cartoonist died in his sleep Saturday at his <u>Santa Rosa</u>, Calif., home, a day before Schulz's last strip featuring <u>Snoopy</u> and the gang was published. He had announced in November he would retire after being diagnosed with colon cancer.

"On Saturday night, millions of Americans lost their security blanket," said Rep. Lynn Woolsey, D-Calif.
"Life won't be the same without Charles ...

 Gianluca Demartini, Malik Muhammad Saad Missen, Roi Blanco, and Hugo Zaragoza. TAER: Time Aware Entity Retrieval. ACM Conference on Information and Knowledge Management. 2010.

ES Commercial systems

- Entity Ranking
 - <u>http://www.google.com/squared/search?q=german+beers</u>
- List Completion
 - <u>http://labs.google.com/sets?hl=en&q1=ferrari&q2=mbw&q3=merced</u> <u>es&q4=&q5=&btn=Small+Set+(15+items+or+fewer)</u>
- Related entities
 - <u>http://correlator.sandbox.yahoo.net/index.php/concepts/beer</u>

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Selected Papers

- Krisztian Balog, Leif Azzopardi, Maarten de Rijke. Formal models for expert finding in enterprise corpora. ACM SIGIR Special Interest Group on Information Retrieval Conference. 2006.
- Gianluca Demartini, Claudiu S. Firan, Tereza Iofciu, Ralf Krestel, Wolfgang Nejdl. Why finding entities in Wikipedia is difficult, sometimes. Information Retrieval, Springer. 2010.
- Rianne Kaptein, Pavel Serdyukov, Arjen de Vries, Jaap Kamps. Entity Ranking using Wikipedia as a Pivot. ACM Conference on Information and Knowledge Management. 2010.
- Marc Bron, Krisztian Balog, Maarten de Rijke. Ranking Related Entities: Components and Analyses. ACM Conference on Information and Knowledge Management. 2010.

Formal models for expert finding in enterprise corpora

- Expert Finding task
- Compares the two approaches:
 - Model experts based on the associated docs
 - Locate relevant documents, then finds the experts
- Defines probabilistic models

Why finding entities in Wikipedia is difficult, sometimes

- ER and LC in Wikipedia
- Uses WordNet (see Introduction to Information Integration)
 - Refining the category structure
- Rewrites the query using Natural Language Processing techniques

• Demo: <u>http://serwi.L3S.uni-hannover.de</u>

Entity Ranking using Wikipedia as a Pivot

- Related Entities task
- First finds relevant web pages
- Then finds relevant entities using Wikipedia "external links" and types
- Can deal with most of (but not all) the queries

Ranking Related Entities: Components and Analyses

Related Entities task



- High recall (can find most of the relevant entities)
- Problems with ranking (entities of the wrong type are returned)

¿Questions?

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